



NORTHWEST

Desk Solutions

RESET INSTRUCTIONS

- Press both  and  buttons at the same time until both columns are in lowest position.
- Display will show “000” while conducting reset.
- When control box beeps, the buttons can be released and reset is complete.

| PROBLEM | EVALUATION | SOULUTION |
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| Table is not operating. | <p>Is the power connected to the main power supply with correct voltage?</p> <p>Make sure that all plugs are inserted correctly into the control box & columns.</p> <p>Column(s) not operating.</p> <p>Look for visible damage on the cables, control box and columns.</p> | <p>Connect plug to the main power supply to make sure the voltage is ok. If not, test wall outlet for proper power.</p> <p>Secure all connections.</p> <p>Perform a reset and run a bit upwards. If a column will not run upwards after reset, it is defective. Parts must be exchanged. Contact supplier to replace defective part.</p> |
| The table operates irregularly or is tilted. | Visual observation. | Perform a reset. |
| The table stops and will only run downwards. | <p>Is the table in the highest position?</p> <p>The table could be overloaded.</p> <p>Check the cable connection</p> | <p>When the table has reached the maximum height, it can only run downwards.</p> <p>Remove some of the load and perform again.</p> <p>Secure all connections.</p> |
| Table will not move downwards | <p>Check cable connection.</p> <p>Check for obstructions.</p> | <p>Secure all connections.</p> <p>Clear any obstructions.</p> |
| The table will only run downward even though the frame is not overloaded. | <p>Visual observation.</p> <p>Check the cable connection.</p> | <p>Perform a reset.</p> <p>Secure all connections.</p> |
| The table always stops at the same position, before reaching maximum height. | <p>Has the system been programmed to this specific height?</p> <p>Is the table at its highest position?</p> <p>The table could be overloaded.</p> | <p>Perform a reset.</p> <p>When the table has reached the maximum height, it can only run downwards.</p> <p>Remove some of the load and perform again.</p> |